

General Business Conditions ESKIPASS E-SHOP – Winter Season 2021/2022

Business conditions are issued in accordance with law applicable in the Slovak republic by the ORAVA SKIPARK a.s., organisation with the seat Široká 381, 027 41 Oravský Podzámok, company registration number: 44716028, registered in the Commercial Register of the District Court Žilina, Section: Sa, file number.: 10675/L (hereinafter only the “ORAVA SKIPARK, a.s.” or only the “Operator”), for the e-shop “ESKIPASS” located on the internet address: <https://kubinska.eskipass.sk/> (hereinafter only “website”).

1. Introductory Provisions

- 1.1 The General Business Conditions of ESKIPASS (hereinafter GBCE) manage mutual rights and requirements of the contractual parties arising in relation to the conclusion of sales contracts remotely through the e-shop ESKIPASS, which is operated by the operator in accordance with the legal provisions on the internet website.
- 1.2 The customer may purchase an online tariff at the e-shop “ESKIPASS” on the website of the operator, while paying the purchase price for online tariff will be paid using the GoPay payment system.
- 1.3 By purchasing an online tariff, the customer agrees to respect and adhere to the directions of authorised employees of the operator, operation conditions, general business conditions, general business conditions of ESKIPASS E-shop, individual business conditions applicable for respective types of services and the White codex, which are published on the website kubinska.sk or available at the resort SKI PARK Kubínska hoľa (at the cash desk, the cableway loading station, office of the operations manager). The sales of online tariffs is realized in accordance with the generally binding legal provisions, in particular with the Civil code, the Law on the protection of personal data, the Law on the protection of the consumer and the Law on electronic commerce.

2 Purchase of online Tariffs

- 2.1 Physical persons and commercial entities may purchase online tariffs via the e-shop “ESKIPASS” in accordance with these business conditions as well as the following conditions.
- 2.2 The online tariff relates only to a specific period chosen by the customer, which is a specific day or days for which the online tariff has been purchased, or a certain portion of that specific day in the case of 2, 4 hours and FROM 12:30 online tariffs (hereinafter “period”). In case of the SEASONAL Ski pass it is the entire winter season for which it has been purchased for, during operation days of the resort. The online tariff may not be used in a different period other than the one it has been purchased for. By not using the online tariff in the purchased specific term, the online tariff expires without the customer's right to a refund of the paid purchase price.
- 2.3 Discounted ski passes. The chip card is tied to the type of person (adult, child, junior, senior, etc.). The types of persons and the individual prices of the online tariffs that apply to them are in accordance with Article 3 (1). 3.1. of these GBCs are further defined in the valid price list, which is available on the operator's website or at the main cash desk in SKI PARK Kubínska hoľa. The customer is obliged to prove the eligibility of the right to

discounted prices of online tariffs for certain types of persons (adult, child, junior, senior, ISIC, ITIC, EURO <26) at any time at the request of the operator by submitting a valid document that authorize the eligibility for the categories of these types of persons as follows (identity card, health card of the insured, or other identity document proving the age of the person, ISIC, ISIC, ITIC, EURO <26). If the customer does not prove to the operator the right to the discounted price of the online tariff during the inspection, the operator is entitled to exclude the customer from the transport without the right to a refund of the purchase price of the online tariff (block the card). To claim the purchase of a ski pass via the ESKIPASS e-shop (online) by registration, the customer is obliged to state the correct date of birth of the person for whom he is buying the ski pass, and will be automatically assigned an age category. When purchasing through the ESKIPASS e-shop without registration, the customer is obliged to choose the correct age category. Eligibility for the discounted price when purchasing through the ESKIPASS e-shop:

- 2.3.1 Children older than 6 years of age until the day preceding the day of reaching the age of 13 are entitled to the "Children" ski pass.
- 2.3.2 A person over 60 years of age is entitled to the "Senior" ski pass.
- 2.3.3 Persons older than 13 years of age until the day preceding the day of reaching the age of 19 are entitled to the "Junior" ski pass.
- 2.3.4 ISIC, ITIC, EURO <26 cardholders. To claim, the customer is obliged to make a purchase by registering together with entering the ISIC, ITIC, EURO <26 card number. These can only be used to purchase one ski pass for one person - the card holder!

2.4 Types of ski passes:

2.4.1 The 1 DAY Ski pass is valid for one day during the operating hours of the resort.

2.4.2 Time ski passes 2 and 4 HOURS are valid only for the day for which they were purchased, the time runs from the first passage through the turnstile until the end of the time for which it was purchased or the end of operating hours at the center on that day.

2.4.3 Time ski pass 2 HOURS "CHILDREN'S LIFT" is valid for 2 hours per day which was purchased in accordance with point 7.2.2, but only on the lifts marked on the map as H and J!

2.4.4 The afternoon ski pass FROM 12:30 is valid from 12:30 on the day of its purchase until the end of the resort's opening hours.

2.4.5 Multi-day Ski Passes 2,3,4,5,6 and 7 DAYS are valid from the day on which they were purchased, for the number of consecutive days depending on the type of multi-day Ski Pass purchased by the customer.

2.4.6 Ski pass 3 of 5 DAYS is valid for any 3 days out of 5, from the date of the first day on which it was purchased. The 5 out of 7 DAYS ski pass is valid for any 5 days out of 7 days from the date of the first day on which it was purchased.

2.4.7 THE SEASONAL SKIPASS is issued in the name and entitles the ski pass holder to use the services of the ski resort on all transport facilities during the entire winter season 2021/2022. When purchasing a seasonal ski pass through the ESKIPASS e-shop, the customer is obliged to register, fill in true personal data and upload a current photo. This data is used only for the purpose of proving whether the Ski Pass is used by the person listed on the Ski Pass and in the system as the owner. SEASONAL SKIPASS used by a person other than the owner listed at the time of purchase will be blocked without the right to a refund! In the event that or an authorized employee finds out during the inspection that some of the data is out of date - especially a photograph but also others, he has the right to block the Ski Pass until the data is updated at the cash desk in the center.

2.5 The purchase of ski passes can be made by the customer using the online store "ESKIPASS e-shop" accessible via the website kubinska.sk, where they will see the options for selecting online tariffs. The customer can make the purchase without registration or with registration. Registration is required to purchase a seasonal ski pass or discounted ski passes using ISIC, ITIC and EURO26 cards!

PURCHASE WITHOUT REGISTRATION - the customer is obliged to fill in the displayed electronic form and enter all required information regarding the Ski Pass Tariff: type of person (adult, child, junior, senior), number of individual persons, correct date of arrival at the resort and type of ski pass. Pressing the selected ski pass gives you two options to choose from:

1. If you do not have a chip card, he chooses the option "New chip card" and a voucher with a QR code will be sent to your e-mail, with which you will pick up the ski passes in the PICKUP BOX vending machine in the SKI PARK Kubínska hoľa center in the middle of the cash register. When purchasing each ski pass with a voucher, the price of the card will be charged to the price of € 2.

2. I already have the card and I want to enter the code - if the customer is the owner of the ski pass carrier - of a valid chip card purchased in SKI PARK Kubínska hoľa, the purchase of the ski pass will be made by entering the WTP number, which is listed on the back of the chip card. After payment, the ski pass will be activated by the first passage through the turnstile. After opening the basket, the customer should check the correctness of the ski pass tariff, date of arrival at the resort, type of person, WTP ski pass number and total price. If everything is correct, press the "Complete order" button. Here you are obliged to fill in all the required contact details, which are used for the proper processing of the order and sending the order, if you are a legal entity and want to issue an invoice, you will also enter those (more point 3.5). After filling it in, the customer chooses the type of payment method and ticks the agreement with these terms and conditions and the consent to the processing of personal data. Then confirm your order by pressing the "Send order" button. Binding order confirmation is also considered a conclusion of the purchase contract. Subsequently, the customer will be redirected to the GoPay payment portal, where the customer will see the total purchase price, which the customer is obliged to pay. The stated purchase price is the final price, i. j. including all taxes and fees. The customer completes the purchase by clicking on the "PAY" button with the final amount. By concluding the purchase contract, the customer confirms that they have read these terms and conditions and agrees with them.

PURCHASE WITH REGISTRATION. The customer also has the option of purchasing in the form of registration and subsequent login to his/her account. He/she can register directly after entering the login name, password and confirmation of the activation email. He/she also has the ability to register and log in using a Facebook or Google account. After registration, he/she can buy ski passes in his/her own name, or he/she can add other people in the "My Cards" section for whom he/she wants to buy ski passes. All data must be filled in correctly, especially the name, surname and age, because on the basis of this data he will then be assigned the age category of the ski pass and thus the price. The purchase itself is made by selecting the person's name, the date of arrival at the resort and the type of ski pass. Pressing the selected ski pass gives you two options to choose from:

1. If he/she does not yet have a chip card, he/she chooses the option "New chip card" and a voucher with a QR code will be sent to his/her e-mail, with which he/she will pick up the ski passes in the PICKUP BOX vending machine in the SKI PARK Kubínska hoľa center in the middle of the cash register. When purchasing each ski pass with a voucher, the price of the card will be charged to the price of € 2.

2. If the customer is the owner of a ski pass carrier – he/she has a valid chip card purchased in SKI PARK Kubínska hoľa and buys ski passes in his account for the first time, he/she chooses the option "I already have a card and I want to enter a code". is indicated on the back of the smart card. After payment, the ski pass will be activated by the first passage through the turnstile.

3. Card from a previous purchase - with the next purchase, this option, together with the WTP card number, will be automatically offered to you in your name. Remember that you can upload a maximum of 1 tariff to 1 card, buy another only after the current one expires.

After opening the basket, the customer can check the accuracy of the data, especially the name and surname of the ski pass owner in combination with the correct type of ski pass and the date of arrival at the resort, the total price and complete the order. If the customer is a legal entity and wants to issue an invoice, he/she will also enter those details (see point 3.5). After filling them in, the customer chooses the type of payment method and confirms his/her order by pressing the "Send order" button. A binding order confirmation is also considered a conclusion of the purchase contract. Subsequently, the customer will be redirected to the GoPay payment portal, where the customer will see the total purchase price, which the customer is obliged to pay. The stated purchase price is the final price, i. j. including all taxes and fees. The customer completes the purchase by clicking on the "PAY" button with the final amount. By concluding the purchase contract, the customer confirms that he/she has read these terms and conditions and agrees with them. All consents regarding business conditions, sending advertising messages, etc. can be found in my account in the My Consents section. You can also manage your account, view orders, view mileage statistics, add people, change your profile and settings, or cancel it.

The operator issues chip cards with a WTP number at his cash desks against the payment of a refundable deposit of € 2. We do not send chip cards by post.

Only one online tariff can be activated per chip card. Another online tariff must be purchased (activated) only after the previous online tariff has been used up!

2.6. A detailed description and instructions on how to complete the transaction and how to proceed with the purchase, including information required by law for customers, are available on the operator's website at kubinska.sk in the "ESKIPASS" section. The customer is obliged to follow the instructions provided on the operator's website when using this service.

2.7. The use of the chip card and online tariffs are governed by the current GBC and the operating rules of the SKI PARK Kubínska hoľa, which is available at the cash desk on Kubínská hola, as well as on the operator's website.

2.8. The purchased online tariff will be activated during the first passage through any turnstile in the SKI PARK Kubínska hoľa resort.

2.9. The chip card serves as a travel document only after activating the online tariff in accordance with Art. 2, par. 2.8. these terms and conditions. Until this moment, the chip card does not entitle its holder to ride.

2.10. All ski passes or tickets are non-transferable. Ski passes issued in the name of the holder (seasonal ski passes) are non-transferable from the moment of purchase. The holder of these ski passes is obliged to enter his/her name and surname, date of birth and upload a photo to the menu in the profile when purchasing. This data is only used to prove whether the ski pass is used by the person listed on the ski pass and in the system as the owner. Other ski passes or tickets become non-transferable at the moment of the first pass through the reading device (turnstile). Every passage of all customers with a valid ski pass (ticket) through the turnstile is a photograph of the customer, which is used for evidence purposes. By purchasing a ski pass, the customer consents to the use of a personal photograph for control purposes, as well as its storage in the control system for the period of validity of the ski pass. For transport, use only ski passes purchased at the official sales points of the resort, exclusively for yourself. Ski passes received or purchased from other persons are invalid and visitors will be BLOCKED when trying to use them without a refund! The visitor is obliged to prove a valid ski pass / ticket in case of an invitation from an authorized employee of the ski resort. If the employee finds out that the client is riding on an invalid or unjustifiably discounted ski pass / ticket, this will also be BLOCKED without the right to a refund (see point 6.12).

3. Price

3.1. The purchase prices of online tariffs are valid according to the current valid ESKIPASS price list for the given season, which is published on the operator's website or at the box offices in SKI PARK Kubínska hoľa. The ski resort reserves the right to change the tariffs (prices) of transport ski passes / tickets.

3.2. When purchasing online tariffs, it is not possible to apply any additional discounts, the customer is charged the full price according to the current valid price list ESKIPASS published on the operator's website or directly at the cash desk. It is not possible to combine discounts with other discounts.

3.3. Payment for the selected online tariff (hereinafter also referred to as "payment of the purchase price") takes place via the GoPay payment system, to which the customer is

redirected after confirming the online tariff order and pressing the "PAY" button. After successful payment of the ordered online tariff, a confirmation e-mail is sent to the customer to the e-mail address specified in the order, which serves as a confirmation of payment (hereinafter "confirmation e-mail") and contains data in accordance with § 16 of the Consumer Protection Act. Orders are considered binding at the time of their confirmation by the ORAVA SKIPARK a.s. confirmation email. The payment in the GoPay payment system is confirmed and certified by this confirmation e-mail sent to the customer at the e-mail address specified in the order. The purchase price is paid by crediting it to the operator's account specified in the confirmation e-mails. If, during the process of payment of the purchase price via the GoPay system, the amount representing the purchase price of the online tariff was debited from the relevant bank account of the customer without a subsequent confirmation e-mail or if a similar technical error occurred, as a result of the amount representing the purchase price the price of the online tariff has been debited from the customer's account, without the purchase price being paid, the customer is obliged to file this complaint exclusively at the bank that issued the card through which the unrealized transaction took place. Complaints lodged with the operator will not be taken into account.

3.4. Purchases via the GoPay payment system can be made at any time, the system is functional continuously, except for technological breaks. The operator's customers will be informed on the website of the operator about the planned technological breaks of the system and the resulting impossibility to make payments in this time period without undue delay.

3.5. If you are a legal entity and require the sending of a tax document (invoice), check "I want to issue an invoice" and please fill in your billing information correctly. Following their delivery to our e-mail address, an invoice will be issued and sent to the e-mail address you entered within 14 days. The tax document will be issued only for a duly completed and then paid order, which will also be confirmed from the GoPay system. The customer (legal entity) agrees to the use of electronic invoices in accordance with the VAT Act as amended, in particular in accordance with § 71 (1) letter b) of Act 222/2004 Coll. as amended. The electronic invoice will be sent from the address eskipass@kubinska.sk to the e-mail address specified in the order. Invoices do not have to be signed with an electronic signature.

4. Withdrawal from the contract

4.1. Withdrawal from the contract is governed by the relevant provisions of Act no. 40/1964 Coll. Of the Civil Code, Act no. 250/2007 Coll. on consumer protection and other generally binding legal regulations of the Slovak Republic.

4.2. Withdrawal from the contract (contract for the carriage of passengers, which governs the relationship between the customer and the operator) is not covered by Art. Act no. 102/2014 Coll. on withdrawal from the contract, as the application of this Act in the part of withdrawal from the contract is in accordance with Art. § 1 par. 4 of Act no. 102/2014 Coll. excluded from the contract of carriage of passengers.

4.3. Adverse weather is not a reason to withdraw from the contract.

4.4 A positive result of the RT-PCR test or antigen test is not a reason to withdraw from the contract of carriage, or - to return the money. We recommend purchasing ski passes only after passing and confirming a negative test result.

4.5 For possible withdrawal from the contract for reasons other than those provided by law, you can use the following form: Withdrawals from the purchase contract, in which it is necessary to fill in the minimum information marked "*" - asterisk ([http://www.nakupujbezpecne.sk/docs/form/odstupenie% 20od% 20zmluvy.pdf](http://www.nakupujbezpecne.sk/docs/form/odstupenie%20od%20zmluvy.pdf)). The request must be sent immediately upon discovery of the error, but no later than within 14 days of the purchase of the ski pass (ticket). We will comment on the application within the legal period.

5. Complaints procedure

5.1 In the event that the delivered service (hereinafter referred to as the "eskipass") contains defects (ie does not contain the ordered services, is damaged, etc.), the customer is obliged to make claims for errors (complaints) without undue delay as follows:

- after finding out the reasons for making a complaint, i.e. the day on which the service was not provided in the agreed or normal scope, quality, quantity and date, otherwise the right to make a complaint expires,

- in person, depending on the claimed service, at the box office in the SKI PARK Kubínska hoľa complex or at the e-mail address eskipass@kubinska.sk

- the customer is also obliged to specify exactly what the claimed defect is and at the same time state the time period, the time when or during which the defect occurred

5.2 Additional errors found will not be accepted. ORAVA SKIPARK a.s. after reviewing the complaint, decides on the method of handling the complaint within 30 days from the date of the submitted complaint. When handling a complaint, the customer is obliged to provide documents related to the purchase of the service and other necessary cooperation requested by ORAVA SKIPARK a.s. Within the period for handling the complaint

6. Rules of personal data protection

6.1 The processing of personal data on this website is in accordance with the General Business Conditions (hereinafter referred to as "GBC"). Customers' personal data are processed in a way that does not conflict with the principles and requirements of REGULATION (EU) 2016/679 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data. 18/2018 Coll. on the protection of personal data.

6.2 The purpose of personal data processing is the implementation of the operation of the website and marketing activities of the operator on the basis of legitimate interest. The legal basis for the processing of personal data is thus Article 6 (2) (a), (b) and (f) GDPR, and for its

fulfillment it is necessary to obtain and process personal data to the minimum necessary and also possible extent.

6.3 We store personal data of customers related to the delivery of goods and services for the time necessary to meet the registration obligations arising from special regulations (eg relevant legislation governing accounting obligations, etc.). By purchasing a ski pass, the customer acknowledges the use of his/her photograph for control purposes, as well as its storage in the control system for the period of validity of the ski pass. The purpose of processing is the legitimate interest of the operator in accordance with §13 par. 1 letter f / a § 16 par. 2 letter b / of the Act, where the record of the monitored environment can be used in the areas of:

- prevention of crime and offenses in the monitored environment
- possibility of documenting the damage to health (documenting the accident)
- provision of evidence to the Police Force in accordance with the Criminal Procedure Code (documentation of the damage)

6.4 The customer, as the data subject, has the right to information and access to his/her personal data, the right to correct them, as well as the right to delete, the right to object or restrict processing and the right to contact the personal data protection supervisory authority at any time. The right of each person concerned is also the right to lodge a complaint with the supervisory body, which is the Office for Personal Data Protection of the Slovak Republic.

6.5 It is our goal to collect and process personal data of customers to the smallest possible extent. However, securing the delivery of goods and services is not possible without the processing of personal data. The provision of a minimum range of data is therefore a requirement necessary for the conclusion of a contractual relationship.

6.6 It is in our legitimate interest to know how our visitors use our website and e-shop in order to improve the possibilities and convenience of their visit and use as well as the possibility of implementing marketing communication. To this end, we also use, as far as possible, third-party tools that allow us to do so. This is especially Google Tag Manager. IP addresses and cookies help us in this. You can delete cookies at any time in your browser settings.

6.7 If, when creating an order in the e-shop, the customer has agreed to the processing of personal data for marketing purposes, we do so by sending e-mail messages (e.g. newsletter or offer of similar goods and services) to the contact e-mail address. The customer may revoke his/her consent at any time by sending an Appeal with the processing of personal data (newsletter, or offers of similar goods and services), and we immediately block or liquidate these and we will no longer use the personal data provided by you for marketing purposes.

6.8 The Operator, ORAVA SKIPARK a.s, protects the provided personal data against unauthorized use and does not perform any operations by which it would publish the provided personal data or in any way make it available to unauthorized persons. The Operator

undertakes not to provide the obtained personal data to any third parties or to any other recipients, except in cases justified by law.

6.9 The Operator ORAVA SKIPARK as, in accordance with the legal regulations of the Slovak Republic, performs all measures and operations for the processing of personal data so that the data subjects are properly and timely informed of their rights under the Slovak legislation, but also on the basis of European legislation and binding international treaties and conventions. In case of receipt of a justified request of the person concerned, the operator shall process this request within 30 days from the date of delivery of the request.

6.10 The data subject has the right, in particular on the basis of a written request addressed to the controller, to request information on whether or not his personal data are processed in the operator's information systems, from what source his personal data were obtained, information on the scope or list of processed personal data, or the destruction of their incomplete, incorrect or out-of-date personal data, the destruction of personal data whose purpose of processing has already passed or which are the subject of unauthorized processing.

6.11 The data subject has the right to object to the processing of personal data for purposes other than those for which the personal data were lawfully provided and against the processing of personal data that could unjustifiably and reasonably interfere with his/her rights and legally protected interests, if this objection is justified. The Operator is obliged to block and destroy such personal data without undue delay as soon as circumstances allow.

6.12 By purchasing a ski pass or ticket, the customer undertakes to follow the instructions of the authorized employees of the operator, the Conditions of Carriage, the General Business Conditions, the ESKIPASS E-shop Terms and Conditions, special terms and conditions valid for individual types of services and the White Code available at SKI PARK Kubínska hoľa (cash desk, cable car boarding, office of the head of operations). The company ORAVA SKIPARK a.s is entitled to devalue (block) the Ski Pass or the Ticket and thus prevent the customer from using the services in the ski resort SKI PARK Kubínska hoľa operated by the company ORAVA SKIPARK a.s. if it is found that the ski pass or ticket is used by a person who is not authorized to use it. For ski passes issued in the name of a person who is not listed as the holder of the ski pass or and is not displayed in the contactless chip card (i.e. the name and photo in the ski pass do not match the identification data of the inspected person on the identity card and operator's monitor), a person who did not use a ski pass or ticket during the first pass through the reading device (turnstile). If a seasonal ski pass is purchased, the system records and displays three records on the turnstile operator's monitor: 1.) a photo of the person when buying the ski pass, 2.) a photo of the person during the first passage through the turnstile, 3.) a photo of the person at subsequent crossings. In the case of purchasing a daily or time ski pass, the system records and displays two records on the operator's monitor: 1.) a photograph of the person during the first passage through the turnstile, 2.) a photograph of the person at subsequent crossings. These photographs are for demonstration purposes only. Special categories of personal data are processed. There is no profiling or monitoring of the persons concerned, no monitoring of the environment in which natural persons occur. Personal data is processed at regular intervals - in a continuous data flow and stored for 15 days (in case of blocking for evidentiary purposes), then they are overwritten with new data or are

automatically deleted after the expiration of the ski pass if everything is in order. Non-transferable ski passes or tickets are valid only with an identity card, for children under 15 years of age with an insured person's health card, for discounted ski passes or tickets with a card proving the right to a discount - a discounted ski pass or ticket. ORAVA SKIPARK as is entitled to devalue (block) the ski pass or ticket and thus prevent the customer from using the services in the ski resort SKIPARK Kubínska hoľa operated by ORAVA SKIPARK as in case it is found that the person using the ski pass intentionally or knowingly prevents, that misleads the operator as to the identity of the person using the ski pass or ticket by changing his/her clothes at short intervals (for example during one day) or by covering his/her face (hood, scarf, etc.), or physically covering the monitoring device when passing through a reading device (turnstile). In the event of impairment of the ski pass or Ticket due to violation of the general terms and conditions (in case of misuse of the ski pass or ticket and the resulting unauthorized use of services provided by ORAVA SKIPARK as or violation of point 15 or point 16 of these general terms and conditions), the customer is not entitled to any financial or non-financial compensation for the impossibility of using the services provided by ORAVA SKIPARK as in the SKI PARK Kubínska hoľa ski resort, or the right to a refund of the price paid by the customer or its aliquot part.

7. Final provisions

7.1. If any provision of these Terms and Conditions is or becomes invalid or ineffective, the provision closest to that invalid or ineffective provision will apply instead. Other provisions shall not be affected by the invalidity or ineffectiveness of such provision.

7.2. The Operator is entitled to change or supplement the wording of these business conditions. However, this provision is without prejudice to rights and obligations arising under the preceding version of the Terms and Conditions.

7.3. By concluding a purchase contract, the customer gives the operator consent to the processing of their personal data, in accordance with the rules of personal data protection.

7.4. By purchasing the online tariff, the customers unreservedly accepts all the provisions of these terms and conditions by which they are bound when concluding the purchase contract and by checking the box "I agree with the terms and conditions" in the online tariffs order form in the "ESKIPASS" online store expressly agrees with these terms and conditions.

7.5. The wording of the business conditions, which is available on the operator's website in the "ESKIPASS" online store on the day of concluding a specific purchase contract, is considered valid and effective.

8. Contacts:

OPERATOR: ORAVA SKIPARK a.s. Široká 381, Oravský Podzámok 027 41, Phone: +421 905 595 311, email: eskipass@kubinska.sk, ID: 44716028, VAT: 2022790242

SUPERVISORY AUTHORITY: SOI Inspectorate for the Žilina Region, Predmestská 71, P.O. Box B-89; 011 79 Žilina 1, Supervision Department, phone no .: 041/7632130, 041/7632139, fax no .: 041/7632 139